Revision date: 05/05/2021

CLEENOL For a cleaner, safer world

SAFETY DATA SHEET SOFT WATER WASHAID

SECTION 1: Identification of t	the substance/mixture and of the company/undertaking
1.1. Product identifier	
Product name	SOFT WATER WASHAID
Internal identification	020697/2X5, 020697/10, 020297RS
Container size	2x5L, 10L, 20L
1.2. Relevant identified uses	of the substance or mixture and uses advised against
Identified uses	For use in all types of dishwashing machines.
Uses advised against	Not suitable for hard water unless a water softener is installed.
1.3. Details of the supplier of	the safety data sheet
Supplier	Cleenol Group Ltd Neville House Beaumont Road Banbury Oxon OX16 1RB UK Tel: +44 (0)1295 251721 sales@cleenol.co.uk
1.4. Emergency telephone nu	mber
1.4. Emergency telephone nu Emergency telephone	mber In case of a medical emergency following exposure to a chemical, call NHS Direct in England or Wales 0845 46 47 or NHS 24 in Scotland 08454 24 24 24 (UK only).
	In case of a medical emergency following exposure to a chemical, call NHS Direct in England or Wales 0845 46 47 or NHS 24 in Scotland 08454 24 24 24 (UK only).
Emergency telephone	In case of a medical emergency following exposure to a chemical, call NHS Direct in England or Wales 0845 46 47 or NHS 24 in Scotland 08454 24 24 24 (UK only).
Emergency telephone SECTION 2: Hazards identific 2.1. Classification of the subs Classification (EC 1272/2008)	In case of a medical emergency following exposure to a chemical, call NHS Direct in England or Wales 0845 46 47 or NHS 24 in Scotland 08454 24 24 24 (UK only). Cation tance or mixture
Emergency telephone SECTION 2: Hazards identific 2.1. Classification of the subs Classification (EC 1272/2008) Physical hazards	In case of a medical emergency following exposure to a chemical, call NHS Direct in England or Wales 0845 46 47 or NHS 24 in Scotland 08454 24 24 24 (UK only). cation tance or mixture Not Classified
Emergency telephone SECTION 2: Hazards identific 2.1. Classification of the subs Classification (EC 1272/2008) Physical hazards Health hazards	In case of a medical emergency following exposure to a chemical, call NHS Direct in England or Wales 0845 46 47 or NHS 24 in Scotland 08454 24 24 24 (UK only). Exation tance or mixture Not Classified Skin Corr. 1A - H314 Eye Dam. 1 - H318
Emergency telephone SECTION 2: Hazards identific 2.1. Classification of the subs Classification (EC 1272/2008) Physical hazards Health hazards Environmental hazards	In case of a medical emergency following exposure to a chemical, call NHS Direct in England or Wales 0845 46 47 or NHS 24 in Scotland 08454 24 24 24 (UK only). cation tance or mixture Not Classified
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Emergency telephone SECTION 2: Hazards identific 2.1. Classification of the subs Classification (EC 1272/2008) Physical hazards Health hazards Environmental hazards 2.2. Label elements	In case of a medical emergency following exposure to a chemical, call NHS Direct in England or Wales 0845 46 47 or NHS 24 in Scotland 08454 24 24 24 (UK only). Exation tance or mixture Not Classified Skin Corr. 1A - H314 Eye Dam. 1 - H318

Precautionary statements	 P280 Wear protective gloves/ protective clothing/ eye protection/ face protection. P301+P330+P331 IF SWALLOWED: Rinse mouth. Do NOT induce vomiting. P303+P361+P353 IF ON SKIN (or hair): Take off immediately all contaminated clothing. Rinse skin with water or shower. P305+P351+P338 IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing. P363 Wash contaminated clothing before reuse. P405 Store locked up.
Contains	SODIUM HYDROXIDE
Supplementary precautionary statements	P264 Wash contaminated skin thoroughly after handling. P310 Immediately call a POISON CENTER/ doctor. P501 Dispose of contents/ container in accordance with national regulations.

2.3. Other hazards

3.2. Mixtures		
SODIUM HYDROXIDE		10-30%
CAS number: 1310-73-2	EC number: 215-185-5	REACH registration number: 01- 2119457892-27-XXXX
Classification		
Skin Corr. 1A - H314		
Eye Dam. 1 - H318		
(1-hydroxyethylidene)bisphospho	onic acid, sodium salt	1-5%
CAS number: 29329-71-3	EC number: 249-559-4	

Classification Acute Tox. 4 - H302 Eye Irrit. 2 - H319

The full text for all hazard statements is displayed in Section 16.

SECTION 4: First aid measures

4.1. Description of first aid measures		
Inhalation	Unlikely route of exposure as the product does not contain volatile substances.	
Ingestion	Do not induce vomiting. Rinse mouth thoroughly with water. Give plenty of water to drink. Give milk instead of water if readily available. Get medical attention.	
Skin contact	After contact with skin, take off immediately all contaminated clothing, and wash immediately with plenty of water. Get medical attention if symptoms are severe or persist.	
Eye contact	Rinse cautiously with water for several minutes. Remove any contact lenses and open eyelids wide apart. Continue to rinse. Get medical attention if any discomfort continues.	
4.2. Most important symptoms and effects, both acute and delayed		
Inhalation	The product is considered to be a low hazard under normal conditions of use.	
Ingestion	Corrosive. May be harmful if swallowed.	
Skin contact	Causes severe burns.	

Eye contact	Causes serious eye damage.
-	te medical attention and special treatment needed
Notes for the doctor	No specific recommendations.
Specific treatments	Treat symptomatically.
-	
SECTION 5: Firefighting meas	sules
5.1. Extinguishing media	
Suitable extinguishing media	The product is not flammable. Use fire-extinguishing media suitable for the surrounding fire.
Unsuitable extinguishing media	None known.
5.2. Special hazards arising fr	om the substance or mixture
Specific hazards	Thermal decomposition or combustion products may include the following substances: Corrosive gases or vapours.
5.3. Advice for firefighters	
Protective actions during firefighting	Avoid breathing fire gases or vapours. Fight fire with normal precautions from a reasonable distance.
Special protective equipment for firefighters	Use protective equipment appropriate for surrounding materials. Firefighter's clothing conforming to European standard EN469 (including helmets, protective boots and gloves) will provide a basic level of protection for chemical incidents.
SECTION & Assidental release	
SECTION 6: Accidental release	or measures
	tective equipment and emergency procedures
6.1. Personal precautions, pro	tective equipment and emergency procedures Avoid contact with skin, eyes and clothing. Take care as floors and other surfaces may become slippery. Do not touch or walk into spilled material.
6.1. Personal precautions, pro Personal precautions	tective equipment and emergency procedures Avoid contact with skin, eyes and clothing. Take care as floors and other surfaces may become slippery. Do not touch or walk into spilled material.
6.1. Personal precautions, pro Personal precautions 6.2. Environmental precaution	 Avoid contact with skin, eyes and clothing. Take care as floors and other surfaces may become slippery. Do not touch or walk into spilled material. Avoid discharge to the aquatic environment. The product may affect the acidity (pH) of water which may have hazardous effects on aquatic organisms.
 6.1. Personal precautions, pro Personal precautions 6.2. Environmental precaution Environmental precautions 	 Avoid contact with skin, eyes and clothing. Take care as floors and other surfaces may become slippery. Do not touch or walk into spilled material. Avoid discharge to the aquatic environment. The product may affect the acidity (pH) of water which may have hazardous effects on aquatic organisms.
 6.1. Personal precautions, properties of the precautions 6.2. Environmental precaution Environmental precautions 6.3. Methods and material for 	 Avoid contact with skin, eyes and clothing. Take care as floors and other surfaces may become slippery. Do not touch or walk into spilled material. S Avoid discharge to the aquatic environment. The product may affect the acidity (pH) of water which may have hazardous effects on aquatic organisms. Containment and cleaning up Clear up spills immediately and dispose of waste safely. Absorb in vermiculite, dry sand or earth and place into containers. Dispose of waste to licensed waste disposal site in accordance with the requirements of the local Waste Disposal Authority. Discharge of small quantities to the sewer with plenty of water may be permitted.
 6.1. Personal precautions, properties of the second precautions 6.2. Environmental precaution Environmental precautions 6.3. Methods and material for Methods for cleaning up 	 Avoid contact with skin, eyes and clothing. Take care as floors and other surfaces may become slippery. Do not touch or walk into spilled material. S Avoid discharge to the aquatic environment. The product may affect the acidity (pH) of water which may have hazardous effects on aquatic organisms. Containment and cleaning up Clear up spills immediately and dispose of waste safely. Absorb in vermiculite, dry sand or earth and place into containers. Dispose of waste to licensed waste disposal site in accordance with the requirements of the local Waste Disposal Authority. Discharge of small quantities to the sewer with plenty of water may be permitted.
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 6.1. Personal precautions, properties of the section of t	Avoid contact with skin, eyes and clothing. Take care as floors and other surfaces may become slippery. Do not touch or walk into spilled material. S Avoid discharge to the aquatic environment. The product may affect the acidity (pH) of water which may have hazardous effects on aquatic organisms. Containment and cleaning up Clear up spills immediately and dispose of waste safely. Absorb in vermiculite, dry sand or earth and place into containers. Dispose of waste to licensed waste disposal site in accordance with the requirements of the local Waste Disposal Authority. Discharge of small quantities to the sewer with plenty of water may be permitted. S For personal protection, see Section 8. For waste disposal, see Section 13.
6.1. Personal precautions, properties Personal precautions 6.2. Environmental precaution Environmental precautions 6.3. Methods and material for Methods for cleaning up 6.4. Reference to other section Reference to other sections SECTION 7: Handling and store	Avoid contact with skin, eyes and clothing. Take care as floors and other surfaces may become slippery. Do not touch or walk into spilled material. Avoid discharge to the aquatic environment. The product may affect the acidity (pH) of water which may have hazardous effects on aquatic organisms. containment and cleaning up Clear up spills immediately and dispose of waste safely. Absorb in vermiculite, dry sand or earth and place into containers. Dispose of waste to licensed waste disposal site in accordance with the requirements of the local Waste Disposal Authority. Discharge of small quantities to the sewer with plenty of water may be permitted. ns For personal protection, see Section 8. For waste disposal, see Section 13.
6.1. Personal precautions, propersonal precautions Personal precautions 6.2. Environmental precaution Environmental precautions 6.3. Methods and material for Methods for cleaning up 6.4. Reference to other section Reference to other sections SECTION 7: Handling and stor 7.1. Precautions for safe hand	 tective equipment and emergency procedures Avoid contact with skin, eyes and clothing. Take care as floors and other surfaces may become slippery. Do not touch or walk into spilled material. S Avoid discharge to the aquatic environment. The product may affect the acidity (pH) of water which may have hazardous effects on aquatic organisms. containment and cleaning up Clear up spills immediately and dispose of waste safely. Absorb in vermiculite, dry sand or earth and place into containers. Dispose of waste to licensed waste disposal site in accordance with the requirements of the local Waste Disposal Authority. Discharge of small quantities to the sewer with plenty of water may be permitted. ns For personal protection, see Section 8. For waste disposal, see Section 13. rrage ling For professional users only. Handle and open container with care. Avoid contact with skin,

Storage precautions Store in tightly-closed, original container. Store at temperatures between 0°C and 40°C.

Storage class

Chemical storage. Corrosive storage.

7.3. Specific end use(s)

Specific end use(s)

The identified uses for this product are detailed in Section 1.2. Refer to Product Use Guide (PUG) for further information.

SECTION 8: Exposure controls/Personal protection

8.1. Control parameters

SODIUM HYDROXIDE

Short-term exposure limit (15-minute): WEL 2 mg/m³ WEL = Workplace Exposure Limit.

8.2. Exposure controls

Protective equipment

Respiratory protection	No specific requirements are anticipated under normal conditions of use. Respiratory protection may be required if excessive airborne contamination occurs.
Hygiene measures	Wash promptly if skin becomes contaminated. Promptly remove any clothing that becomes contaminated.
Hand protection	It is recommended that chemical-resistant, impervious gloves are worn. Wear protective gloves made of the following material: Rubber (natural, latex). Nitrile rubber. To protect hands from chemicals, gloves should comply with European Standard EN374.
Eye/face protection	Eyewear complying with an approved standard should be worn if a risk assessment indicates eye contact is possible. Personal protective equipment for eye and face protection should comply with European Standard EN166.
Appropriate engineering controls	No specific ventilation requirements.

SECTION 9: Physical and chemical properties

9.1. Information on basic physical and chemical properties

Appearance	Clear liquid.
Colour	Colourless.
Odour	Almost odourless.
рН	pH (concentrated solution): >13
Flash point	Not applicable.
Relative density	1.165 - 1.185 @ 20°C
Solubility(ies)	Soluble in water.
Auto-ignition temperature	Not applicable.
Decomposition Temperature	>120°C
Viscosity	Non-viscous.
Explosive properties	Not applicable.

Oxidising properties	Does not meet the criteria for classification as oxidising.
9.2. Other information	
Refractive index	26 - 28
Volatile organic compound	This product contains a maximum VOC content of <0.1 %.
SECTION 10: Stability and rea	nctivity
10.1. Reactivity	
Reactivity	The reactivity data for this product will be typical of those for the following class of materials: Strong alkalis.
10.2. Chemical stability	
Stability	Stable at normal ambient temperatures and when used as recommended.
10.3. Possibility of hazardous	reactions
Possibility of hazardous reactions	Under normal conditions of storage and use, no hazardous reactions will occur.
10.4. Conditions to avoid	
Conditions to avoid	No specific requirements are anticipated under normal conditions of use. Avoid contact with acids.
10.5. Incompatible materials	
Materials to avoid	Chemically-active metals.
10.6. Hazardous decompositio	on products
Hazardous decomposition products	No known hazardous decomposition products.
SECTION 11: Toxicological inf	formation
11.1. Information on toxicologi	cal effects
-	cal effects Information given is based on data of the components and of similar products.
11.1. Information on toxicologi	
11.1. Information on toxicologi Toxicological effects Acute toxicity - oral	Information given is based on data of the components and of similar products.
11.1. Information on toxicologi Toxicological effects Acute toxicity - oral ATE oral (mg/kg)	Information given is based on data of the components and of similar products.
11.1. Information on toxicologi Toxicological effects Acute toxicity - oral ATE oral (mg/kg) Skin corrosion/irritation	Information given is based on data of the components and of similar products.
11.1. Information on toxicologiToxicological effectsAcute toxicity - oralATE oral (mg/kg)Skin corrosion/irritationSkin corrosion/irritation	Information given is based on data of the components and of similar products. 15,527.95 Causes severe burns.
11.1. Information on toxicologi Toxicological effects Acute toxicity - oral ATE oral (mg/kg) Skin corrosion/irritation Skin corrosion/irritation Extreme pH Serious eye damage/irritation	Information given is based on data of the components and of similar products. 15,527.95 Causes severe burns. ≥ 11.5
11.1. Information on toxicologi Toxicological effects Acute toxicity - oral ATE oral (mg/kg) Skin corrosion/irritation Skin corrosion/irritation Extreme pH Serious eye damage/irritation Serious eye damage/irritation	Information given is based on data of the components and of similar products. 15,527.95 Causes severe burns. ≥ 11.5 Causes serious eye damage. Considered to be a low inhalation hazard at normal workplace temperatures. May cause
11.1. Information on toxicologi Toxicological effects Acute toxicity - oral ATE oral (mg/kg) Skin corrosion/irritation Skin corrosion/irritation Extreme pH Serious eye damage/irritation Serious eye damage/irritation Inhalation	Information given is based on data of the components and of similar products. 15,527.95 Causes severe burns. ≥ 11.5 Causes serious eye damage. Considered to be a low inhalation hazard at normal workplace temperatures. May cause irritation.
11.1. Information on toxicologi Toxicological effects Acute toxicity - oral ATE oral (mg/kg) Skin corrosion/irritation Skin corrosion/irritation Extreme pH Serious eye damage/irritation Serious eye damage/irritation Inhalation Ingestion	Information given is based on data of the components and of similar products. 15,527.95 Causes severe burns. ≥ 11.5 Causes serious eye damage. Considered to be a low inhalation hazard at normal workplace temperatures. May cause irritation. Corrosive. May be harmful if swallowed.
11.1. Information on toxicologi Toxicological effects Acute toxicity - oral ATE oral (mg/kg) Skin corrosion/irritation Skin corrosion/irritation Extreme pH Serious eye damage/irritation Serious eye damage/irritation Inhalation Ingestion Skin contact	Information given is based on data of the components and of similar products. 15,527.95 Causes severe burns. ≥ 11.5 Causes serious eye damage. Considered to be a low inhalation hazard at normal workplace temperatures. May cause irritation. Corrosive. May be harmful if swallowed. Causes severe burns.

Medical considerations	Pre-existing eye problems.
SECTION 12: Ecological inform	nation
Ecotoxicity	The product may affect the acidity (pH) of water which may have hazardous effects on aquatic organisms.
12.1. Toxicity	
Toxicity	The product is not believed to present a hazard due to its physical nature.
12.2. Persistence and degrada	bility
Persistence and degradability	The product contains mainly inorganic substances which are not biodegradable.
12.3. Bioaccumulative potentia	d -
Bioaccumulative potential	The product does not contain any substances expected to be bioaccumulating.
12.4. Mobility in soil	
Mobility	The product contains substances which are water-soluble and may spread in water systems.
12.5. Results of PBT and vPvE	3 assessment
Results of PBT and vPvB assessment	This product does not contain any substances classified as PBT or vPvB.
12.6. Other adverse effects	
Other adverse effects	None known.
SECTION 13: Disposal consid	erations
13.1. Waste treatment method	<u>S</u>
General information	Dispace of supplys products and these that connect he provided via a licensed waste dispaced
General mormation	Dispose of surplus products and those that cannot be recycled via a licensed waste disposal contractor.
Disposal methods	
	contractor. Dispose of waste to licensed waste disposal site in accordance with the requirements of the local Waste Disposal Authority.
Disposal methods	contractor. Dispose of waste to licensed waste disposal site in accordance with the requirements of the local Waste Disposal Authority.
Disposal methods SECTION 14: Transport inform	contractor. Dispose of waste to licensed waste disposal site in accordance with the requirements of the local Waste Disposal Authority.
Disposal methods SECTION 14: Transport inform 14.1. UN number	contractor. Dispose of waste to licensed waste disposal site in accordance with the requirements of the local Waste Disposal Authority.
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Disposal methods SECTION 14: Transport inform 14.1. UN number UN No. (ADR/RID) UN No. (IMDG)	contractor. Dispose of waste to licensed waste disposal site in accordance with the requirements of the local Waste Disposal Authority. nation 1760 1760
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Disposal methods SECTION 14: Transport inform 14.1. UN number UN No. (ADR/RID) UN No. (IMDG) UN No. (ICAO) UN No. (ICAO) UN No. (ADN) 14.2. UN proper shipping name (ADR/RID) Proper shipping name (IMDG)	contractor. Dispose of waste to licensed waste disposal site in accordance with the requirements of the local Waste Disposal Authority. nation 1760 1760 1760 1760 2 CORROSIVE LIQUID, N.O.S. (SODIUM HYDROXIDE)
Disposal methods SECTION 14: Transport inform 14.1. UN number UN No. (ADR/RID) UN No. (IMDG) UN No. (ICAO) UN No. (ICAO) UN No. (ADN) 14.2. UN proper shipping name (ADR/RID) Proper shipping name (IMDG)	contractor. Dispose of waste to licensed waste disposal site in accordance with the requirements of the local Waste Disposal Authority. nation 1760 1760 1760 1760 CORROSIVE LIQUID, N.O.S. (SODIUM HYDROXIDE) CORROSIVE LIQUID, N.O.S. (SODIUM HYDROXIDE)
Disposal methods SECTION 14: Transport inform 14.1. UN number UN No. (ADR/RID) UN No. (IMDG) UN No. (ICAO) UN No. (ICAO) UN No. (ADN) 14.2. UN proper shipping name (ADR/RID) Proper shipping name (IMDG) Proper shipping name (ICAO)	contractor. Dispose of waste to licensed waste disposal site in accordance with the requirements of the local Waste Disposal Authority. nation 1760 1760 1760 1760 2 CORROSIVE LIQUID, N.O.S. (SODIUM HYDROXIDE) CORROSIVE LIQUID, N.O.S. (SODIUM HYDROXIDE) CORROSIVE LIQUID, N.O.S. (SODIUM HYDROXIDE) CORROSIVE LIQUID, N.O.S. (SODIUM HYDROXIDE) CORROSIVE LIQUID, N.O.S. (SODIUM HYDROXIDE)
Disposal methods SECTION 14: Transport inform 14.1. UN number UN No. (ADR/RID) UN No. (IMDG) UN No. (ICAO) UN No. (ICAO) UN No. (ADN) 14.2. UN proper shipping name (ADR/RID) Proper shipping name (IMDG) Proper shipping name (ICAO) Proper shipping name (ADN)	contractor. Dispose of waste to licensed waste disposal site in accordance with the requirements of the local Waste Disposal Authority. nation 1760 1760 1760 1760 2 CORROSIVE LIQUID, N.O.S. (SODIUM HYDROXIDE) CORROSIVE LIQUID, N.O.S. (SODIUM HYDROXIDE) CORROSIVE LIQUID, N.O.S. (SODIUM HYDROXIDE) CORROSIVE LIQUID, N.O.S. (SODIUM HYDROXIDE) CORROSIVE LIQUID, N.O.S. (SODIUM HYDROXIDE)

ADR/RID classification code	C9
ADR/RID label	8
IMDG class	8
ICAO class/division	8
ADN class	8
Transport labels	



14.4. Packing group		
ADR/RID packing group	II	
IMDG packing group	II	
ICAO packing group	II	
ADN packing group	II	
14.5. Environmental hazards		
Environmentally hazardous substance/marine pollutant No.		
14.6. Special precautions for user		

EmS	F-A, S-B	
ADR transport category	2	
Emergency Action Code	2X	
Hazard Identification Number (ADR/RID)	80	
Tunnel restriction code	(E)	
14.7. Transport in bulk according to Annex II of MARPOL and the IBC Code		
Transport in bulk according to	Not applicable.	

Annex II of MARPOL 73/78 and the IBC Code

SECTION 15: Regulatory information

15.1. Safety, health and environmental regulations/legislation specific for the substance or mixture

EU legislation	Regulation (EC) No 1907/2006 of the European Parliament and of the Council of 18 December 2006 concerning the Registration, Evaluation, Authorisation and Restriction of
	Chemicals (REACH) (as amended).
	Regulation (EC) No 648/2004 of the European Parliament and of the Council of 31 March
	2004 on detergents (as amended).
	Regulation (EC) No 1272/2008 of the European Parliament and of the Council of 16
	December 2008 on classification, labelling and packaging of substances and mixtures (as amended).
	Commission Directive 2000/39/EC of 8 June 2000 establishing a first list of indicative occupational exposure limit values in implementation of Council Directive 98/24/EC on the
	protection of the health and safety of workers from the risks related to chemical agents at work (as amended).

Guidance

EH40/2005 Workplace exposure limits Containing the list of workplace exposure limits for use with the Control of Substances Hazardous to Health Regulations 2002 (as amended) Health and Safety Executive

15.2. Chemical safety assessment

A chemical safety assessment has been carried out.

SECTION 16: Other information

Issued by	Regulatory Chemist
Revision date	05/05/2021
Revision	4
Supersedes date	10/02/2021
SDS number	21284
Hazard statements in full	H302 Harmful if swallowed. H314 Causes severe skin burns and eye damage. H318 Causes serious eye damage. H319 Causes serious eye irritation.

This information relates only to the specific material designated and may not be valid for such material used in combination with any other materials or in any process. Such information is, to the best of the company's knowledge and belief, accurate and reliable as of the date indicated. However, no warranty, guarantee or representation is made to its accuracy, reliability or completeness. It is the user's responsibility to satisfy himself as to the suitability of such information for his own particular use.